

New Membership Portal FAQs

I'm new to the Council. How Do I Create An Account?

- 1. Click on the "New Account" on the upper right-hand corner of the <u>Federal Bar Council</u> <u>webpage</u>
- 2. Click on the Profile icon and a drop-down menu will appear
- 3. Click "Join" and follow the prompts

I'm a Current Member With An Existing Account. How Do I Log into my Account on the New Member Portal?

- 1. Because this is a new database, everyone needs to create a new password
- 2. Click on the link we provided in our email or click on the "Returning Member" icon on the upper right-hand corner of the <u>Federal Bar Council webpage</u>
- 3. Your username is the primary email address you use to communicate with FBC
- 4. Follow the prompt to create a new password

How Do I Edit My Personal Information (such as address, phone, and email)?

- 1. Once you have successfully logged in:
 - a. Click on the Profile Icon and a drop-down menu appear
 - b. Click on "My Profile"
 - c. Edit your personal information

How Do I Renew My Membership/Check My Membership Status?

- 1. Once you have successfully logged in:
 - a. Click on the Profile icon and a drop-down menu should appear
 - b. Click on "My Profile," which will take you into your account
 - c. Click on the Membership tab
- If you have not yet renewed your membership, you will see a "Renew" button

 To renew, click on the button and follow the prompts.
- 3. If you do not see the "Renew" button, your membership is current.

I Forgot My Username or Password/How Do I Change My Password and or Username?

- 1. Once you have successfully logged in:
 - a. Click on the Profile icon and a drop-down menu should appear
 - b. Click on "Change Password" or click on "Username" and follow the prompts

Federal Bar Council New Portal FAQs, Continued.

How Do I Make a Donation?

- 1. Donations can be made on the FBC website without logging into the member portal.
- 2. Alternately Donations may also be made in the portal, once you have successfully logged in by clicking on the Donation tab and following the prompts.

How Do I Register for an Event or an Upcoming CLE Program?

- 1. To Register for an event, you must log in or create an account
- 2. Once you are logged in, click on the "Events Calendar" tab
- 3. A list of Council events and CLE Programs will appear
- 4. Click on the event/program you want to register for
 - a. CLE Programs are free for Members. Nonmembers will be charged a fee for CLE programs
 - b. Special events may or may not have an associated registration fee
- 5. Follow the prompts to register

How Do I View an On-Demand CLE Program?

- 1. On-Demand CLE Programs are only available for FBC Members to view.
- 2. Please click the link at the top of our on-demand CLE page to fill out a form to request access.
 - a. Please allow 24 hours for a response.
 - b. Once your membership has been confirmed, we will send you a link to access the program.
 - c. If you are not a member, or your membership has lapsed, you will be notified and asked to either renew your membership or nonmembers we receive an invoice for the cost of the program.

How Do I Join a Committee?

- 1. To join a committee, you must be an FBC member in good standing (membership dues must be current)
- 2. Send an email to <u>federalbar@federalbarcouncil.com</u> and let us know which committees you are interested in joining and we will share your interest with the Committee Chair
- 3. A list of all active committees is on our website

If you have additional questions, please contact the Federal Bar Council Staff at: (646) 736-6163 or via email at <u>federalbar@federalbarcouncil.com</u>